



John J. & Thomas R. Schiff & Co., Inc.
www.schiffinsurance.com

Danielle M. Marsh

Customer Service Representative

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Danielle began her insurance career in 2006. She joined the agency in 2012 as a Customer Service Representative.

Danielle is a valued team member for our agency. She is on a first name basis with the insureds of Brian Begely and Chris Coffaro. She records details of customer contacts, researches answers and/or solutions asked of her by customers as well as the normal routine of handling customer orders, updating policy coverages and overseeing billing and payments. She lends an ear and a helping hand to customer's needs and concerns and is lightning quick and accurate in her service.

But her energy doesn't end there. She also provides support to our agency's claims division where she administers and oversees property and casualty claims. She is responsible for reviewing claims for both Commercial and Personal lines coverage, determining which coverage could be effective, and reports the claim to the insurance company making sure that the proper filing procedures have been correctly followed.

Danielle and her husband, Pete, are the proud parents of two little boys. She has a bachelor's degree in finance from the University of Cincinnati. She enjoys going to Bengals and FC Cincinnati games and is active in her local community and church.



Practice

Customer Service Representative

Agency Since

2012

Insurance Career

2006

Supports

Brian C. Begley, CPCU
Chris Coffaro

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