



John J. & Thomas R. Schiff & Co., Inc.
www.schiffinsurance.com

Madison Smith

Customer Service Representative

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Madison started helping within the agency in high school as a file clerk. After graduating from Northern Kentucky University with a bachelor's degree, she joined the Schiff Agency full time as a customer service representative in 2016.

Madison works in the Preferred Employee Program department within our agency along with Kim Harris. She helps assist Cameron Shandersky, Brian Begley, and Steve Keller. Madison records details of customer contacts, researches answers and/or solutions asked of her by customers as well as handling customer orders, updating policy coverages, and overseeing customer accounting.

In Madison's free time, she enjoys kayaking, fishing, coaching volleyball, and spending time with her husband Ryan.



Practice

Customer Service Representative

Agency Since

2016

Insurance Career

2016

Supports

Cameron A. Shandersky, CPCU

Brian C. Begley, CPCU

Steven J. Keller

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